



***TRI COUNTY***

***COMMUNITY ACTION***

**2020**  
**Annual Report**

**VISIT [WWW.CACTRICOUNTY.ORG](http://WWW.CACTRICOUNTY.ORG) TODAY**

# MESSAGE

## FROM THE BOARD PRESIDENT



Thank you for taking the time to learn about the impact of Tri County Community Action (TCCA). I first became involved with TCCA a number of years ago. I liked what I saw, and was honored to be appointed to their Board of Directors. I've now had the pleasure of serving on the Board for five years; four as a Director and the past year as their President.

My time on the Board has allowed me to learn the ins and outs of this great organization. When I joined the Board, I soon learned that what I thought I knew of the organization was only one small part of the huge impact TCCA has had in the past, and continues to produce.

Tri County Community Action continues to be at the forefront of change in the communities we serve. In 2020, TCCA acquired and took over the former Perry County Family Center, bringing the staff and services under our umbrella; and by doing so, saving vital programming which benefits Perry County families. We also launched our weekly Allison Hill Farmers Market located in the heart of a food desert and led local efforts in ensuring a fair and accurate count of all people living in our tri-county region.

2020 was a challenging year for us all, and like us all, TCCA had to navigate uncharted waters by maintaining 'normal' operations, while creatively meeting the emerging needs due to the COVID-19 pandemic, and keeping our staff and communities as safe as possible.

The growth and caring of this organization and its employees never cease to impress me. Not only did the way TCCA staff work change, but so did the needs of our communities. To meet those new needs, we quickly shifted resources to provide struggling families with diapers and baby wipes, and emergency financial assistance.

TCCA continues to rise to the challenge in order to support families, strengthen communities, and eliminate poverty in our region. Our collective goal is that one day our organization is no longer needed, but until then, we will continuously use innovative approaches to meet the ever-changing needs in our community.

This report highlights only some of the impact that TCCA had in 2020. It doesn't fully capture all that has been accomplished, but I hope it inspires you to connect with our work in some way.

To learn more about TCCA and how you can partner with us to end poverty, just visit our website at [www.cactricounty.org](http://www.cactricounty.org) or email me at [board@cactricounty.org](mailto:board@cactricounty.org).

Proudly helping people and changing lives,

A handwritten signature in cursive script that reads "Rumulus Brown".

Rumulus Brown  
Board President



## Our Board

### Officers

Rumulus Brown, President  
 Janis Creason, Vice President  
 Terry Barley, Treasurer  
 Jacquelyn Wise, Secretary  
 George Fernandez, Immediate Past President

### Members

Brad Gebhart	Amber Coleman
Michael Burns	Tara Davis
Susan Carbaugh	Haven Evans
Rick Donegan	Abigail Coleman

## Leadership Team

Jennifer Wintermyer, Executive Director  
 Ronda Kennedy-Rowe, Director of Programs  
 David Council, Development Director  
 Bonnie Fronk, Director of Finance



## FINANCIALS

### Revenue

FEDERAL/CSBG
PRIVATE/DONATIONS
OTHER GOVERNMENT



### Expenses

PROGRAMMING & DIRECT SERVICES
ADMINISTRATION & MANAGEMENT





IN 2020 WE SERVED

**22,331 people consisting of 7,453 families**

That's roughly the same amount of people it would take to stand hand-in-hand from our office headquarters to Hershey Park.



TCCA HEADQUARTERS  
IN HARRISBURG, PA



**HERSHEYPARK**

## HERE'S A LOOK AT WHO WE SERVED IN 2020

**90% OF INDIVIDUALS WE SERVED WERE 150% BELOW THE POVERTY LINE**

**Here is a closer look at who they were...**

### **SINGLE MOTHERS**

3 out of 5 of the clients we served were single mothers.



### **CHILDREN**

**55%**

or over half of the families we served had children under the age of 18.

### **EMPLOYED**

The majority of our clients were employed. In fact

**46%**

of our clients only source of income came from employment.

### **SENIORS**

Some of the individuals we serve who were not employed include seniors 65 of age and older living on fixed income.



HELPING  
NEIGHBORS  
LIKE

Roberta



Roberta has been working with Tri County Community Action (TCCA) for over 3 years. She came to TCCA with a goal to become more self-sufficient. Since her first visit, Roberta's case manager has helped her with budgeting, interpreting mail, and even managed to get Roberta's student loans removed through a student loan forgiveness program. These small changes really added up along Roberta's journey to self-sufficiency. In fact, in 2020, Roberta was able to pay off her debt completely - even during a pandemic! Paying off her debt and improving her credit helped her upgrade her 1997 Ford Explorer by financing a new-to-her car, a 2015 Ford Escape.

### Here's what Roberta has to say about working with TCCA

*I GOT SOMETHING I CAN RELY ON FOR GOING BACK AND FORTH TO DOCTOR APPOINTMENTS. WITHOUT (MY SELF-SUFFICIENCY CASE MANAGER), I NEVER IMAGINED I WOULD GET APPROVED. THANK YOU ALL FOR WHAT YOU DO!*

# Our Impact...

**16,310 INDIVIDUALS**



were connected to assests and  
resources in their community to build  
on their self-sufficiency.



**84 FAMILIES**

created a household budget  
and succeeded in meeting  
their household needs.



**3 FAMILIES**

purchased a  
new home.

**1 INDIVIDUAL**



obtained an  
Associate's  
Degree.

**175 CHILDREN**

were prepared for  
a virtual  
Kindergarten year.



**564 HOME VISITS**

were conducted in a  
virtual/COVID-19 world.

**310 STUDENTS**

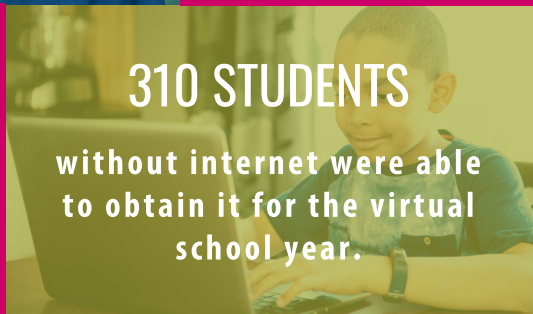
without internet were able  
to obtain it for the virtual  
school year.



**42**

**INDIVIDUALS**

found new,  
higher paying,  
permanent jobs.



## HELPING FAMILIES LIKE Aram's



We knew early on in the COVID-19 pandemic that it would be hitting families who were already struggling the most -- but what about families who were just getting by?

Meet Aram, Jessica, and their daughters, Maleah and Aramya. Prior to COVID, their family had financial struggles, but they were able to make ends meet. Aram was the sole provider of his family working as a subcontractor for a hardware department store. Jessica stayed home to care for their two daughters.

Maleah and Aramya both have medical conditions that allow the family to receive Social Security Disability Insurance (SSDI). Maleah, 13, has neurofibromas (NF1) and is autistic with an intellectual disability, Attention Deficit Disorder (ADD). Aramya is 5 years old with a growth disability called Russell-Silver syndrome, which sometimes means Aramya needs to eat through a feeding tube.

When COVID began to impact the U.S., because of the nature of his work, Aram was laid off from his job. This meant that they now lost their main source of income. In addition to losing his income, Aram has another lingering stress -- keeping his family safe. Along with his two daughters, he himself is immune-compromised. This means that even if Aram can go back to work, he might not be able to for the safety of himself or his family because of COVID.

Tri County Community Action's (TCCA) Self-Sufficiency Case Manager was able to put Aram and his family back on track by enrolling the family in SNAP benefits and connecting them with school lunch programs for the girls. TCCA also enrolled Aram in the OnTrack program. OnTrack is a special payment plan that offers reduced monthly payments, protection from shutoffs, and debt forgiveness. In addition, the young parents were able to gain 2 months of rent relief from the CARES Acts through TCCA's connections. With the help from these programs, TCCA's Case Manager was able to work with Aram and Jessica to pay off some debts -- allowing the family to have a buffer of credit if they need to go back to relying on credit cards. Situational poverty is usually temporary thanks to the social safety nets like TCCA and other programs the U.S. has in place.

# COMBATING COVID-19

THANKS TO YOUR GENEROSITY HERE'S HOW YOU HELPED YOUR  
COMMUNITY NAVIGATE THROUGH A GLOBAL PANDEMIC...



\$10,000 Diapers and Baby Wipes

\$750 Gloves and Hats

\$89,909 Emergency Heating Assistance

\$30,000 Emergency Financial Assistance

\$75,000 Senior Heating Assistance

\$850 Children's Books

\$2,300 Thanksgiving Dinners

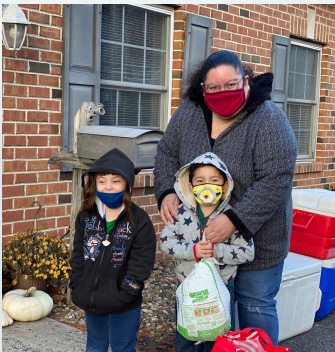
\$45,505 Value of Volunteer Hours



*That totals*

**\$254,314**

*of new investment into our community in  
response to the COVID-19 pandemic!*





## GET INVOLVED



### VOLUNTEER

Visit our website  
[cactricounty.org/volunteer](http://cactricounty.org/volunteer)



### STAY INFORMED

Join our Newsletter  
[cactricounty.org/stay-informed](http://cactricounty.org/stay-informed)



### DONATE!

Visit our website  
[cactricounty.org/donate.html](http://cactricounty.org/donate.html)

## CONTACT US

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717-905-2011

130 South Penn Street • Shippensburg, PA  
717-532-8611

201 Wyoming Street • Royalton, PA  
717-616-8443

## JOIN THE MISSION

by following us on Social Media



**THANK YOU FOR SUPPORTING FAMILIES, STRENGTHENING COMMUNITIES, AND ELIMINATING POVERTY IN OUR REGION.**



1514 DERRY STREET  
HARRISBURG, PA 17104