

IMPACT

REPORT

2025



TRI COUNTY
community
Action
Helping People. Changing Lives.
CUMBERLAND, DAUPHIN, AND PERRY COUNTIES

About Tri County Community Action

WE EMPOWERED **48,632** INDIVIDUALS
and **19,208** FAMILIES.

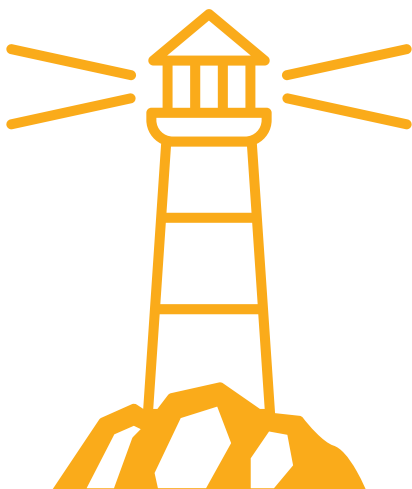
We work to create pathways out of poverty for individuals and families, in the pursuit of building stronger, more resilient communities across Cumberland, Dauphin, and Perry Counties.



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ABOUT US



Our Vision

That we all live in a community free from poverty.

We are a guiding light helping our neighbors through their darkest times.

Our Promise

Community Action changes peoples' lives, embodies the spirit of hope, improves communities, and makes America a better place to live. We care about the entire community and we are dedicated to helping people help themselves, and each other.

Our Mission

To build on the strengths and resources available, provide solutions for complex issues, and empower individuals, families, and communities to move out of poverty.





JENNIFER WINTERMYER
CHIEF EXECUTIVE OFFICER



TARA DAVIS
BOARD PRESIDENT

A Letter From Our Leaders

Lighting The Way to Lasting Change

Every year at Tri County Community Action, we work to deepen our impact while easing the daily burdens faced by families living in poverty. In 2025, we were proud to walk alongside even more individuals and families as they moved toward stability, opportunity, and self-sufficiency.

We know the cost of living continues to rise, from gas to groceries and everything in between. For many in our community, these challenges aren't temporary, they're constant. In the midst of that reality, our role is clear: to be a steady, trusted presence helping people navigate uncertain waters with dignity and support.

Because of you, families are staying housed, fed, and safe. Because of you, people are finding their footing again. And because of you, brighter paths are not just possible, they are being built every day.

And just as importantly, this work is made possible by the people behind it every day. Our team shows up with compassion, skill, and an unwavering commitment to the communities we serve. They are the steady light, the guiding presence, and the driving force turning possibility into progress. Their dedication is what brings this mission to life.

As we look ahead to 2026, we approach a meaningful milestone: 60 years of serving Cumberland, Dauphin, and Perry Counties. For six decades, Tri County Community Action has been a consistent light in our community, helping neighbors find their way forward during some of life's most difficult moments.

The need for this work is growing, and so is our commitment. With your continued partnership and the strength of our team, we will keep lighting the way to lasting change for the families and communities we serve. Join us. Be part of the work. Be part of what's next.



MOTHERS & FAMILIES BRUNCH AND SILENT AUCTION

In 2025, we hosted our first Mothers & Families Brunch and Silent Auction. Nearly 80 community members and supporters gathered to celebrate the resilience and strength of mothers working to move out of poverty and build a brighter future for their families. The event featured a moving story from Cassie, a mother who had graduated from our Early Childhood and Family Development programs.

The event also provided an opportunity for our executive team to connect with local service providers, changemakers and professionals from throughout our region. We look forward to growing this event in the years to come.

\$22,832

raised to support our programs

7

community and corporate sponsors

488

Parents as Teachers home visits funded





48,632
Lives
touched by
our
programs.

Helping People. Changing Lives.

We are dedicated to helping people become the best versions of themselves as they work toward self-sufficiency. Our four Pillars of Success work hand in hand to address poverty at its root and provide a guiding light for people on their journey.

19,208
Families
assisted by one
or more of our
teams.

We are passionate about creating lasting change in the lives of our neighbors and community members. We meet people where they are, whether they are parents trying to ensure their children's success, or a senior in need of support to budget for their housing costs.

When someone walks through our doors, they may work with any or all of these pillars depending on their need.

29,599
People
connected to
local
resources.

Our Pillars of Success



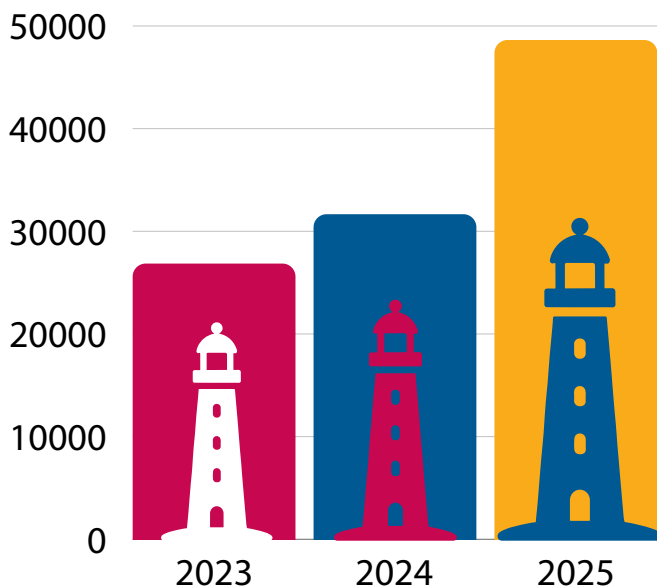
Housing Security

Employment, Education & Financial Empowerment

Early Childhood & Family Development

Community Development

Even more people had their path lit up with us this year!



Our Tri-County Footprint





HOUSING SECURITY

assists low-income individuals with utility payments.

Through partnerships with community organizations, our Housing Security team works to reduce utility payments, assist with overdue balances, and prevent shutoffs for people in need.

32,841 neighbors were enrolled in OnTrack.

OnTrack is a unique plan that helps current PPL customers find their guiding light. With reduced monthly payments, protection from disconnections, and possible debt forgiveness, individuals can stay on a clear path toward reliable energy and greater peace of mind.

294 individuals received one-time assistance with their utility payments.

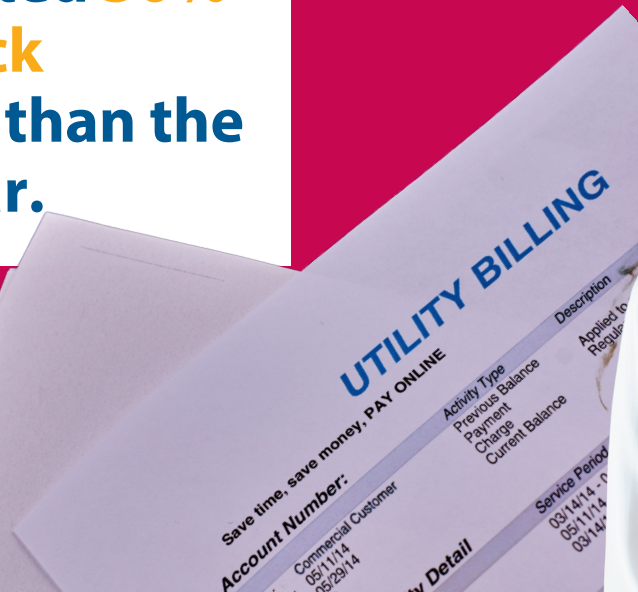
Operation Help funds and a Lehigh Valley Community Foundation grant allowed us to provide additional, one-time utility payments.



3,618 community members avoided a shut-off.

When people lose their electricity, they risk losing access to essential, potentially life-saving resources at home. Our team was able to step in, shine a light on solutions, and help these individuals get back on track with their payments.

Our Housing Security team facilitated 50% more OnTrack applications than the previous year.



Merideth's Story

Behind every client is a personal story. They often reach out during their most difficult moments, needing just a little help to get back on track. Lisa Guyer, Housing Security Coordinator, shared one such story.

Each month, Lisa creates a newsletter featuring helpful information for residents at the housing communities she supports. One edition focused on scams, a topic that resonated with Merideth, a resident who struggles with mental health challenges.

Merideth had been talking online with someone she believed was interested in a relationship. After sending this person money, she realized she had been scammed, and reached out to Lisa for support. Together, they created a budget to help Merideth stay on track with rent, furniture payments, and other bills. When Merideth received an increase in income, Lisa helped her adjust her budget to manage her finances more effectively and supported her through her lease renewal so she could remain in her home.

Lisa says she loves being there for residents during difficult times. With continued support and determination, Merideth is making progress toward greater stability and self-sufficiency.



Lisa Guyer
Housing Security Coordinator



We are onsite at multiple housing locations.

Our commitment to housing security extends beyond financial assistance. In collaboration with select housing locations across Dauphin County, we offer on-site support to cultivate positive relationships between residents and property managers.

Employment, Education & Financial Empowerment (EEFE)

helps individuals improve their economic mobility and work toward self-sufficiency.

Our EEFE team focuses on each person's unique needs, providing guidance and support in finding a job, housing, mental health support, and other resources. Our outcomes-focused case management sets clients up to become self-sufficient.

153 community members learned the basics of budgeting.

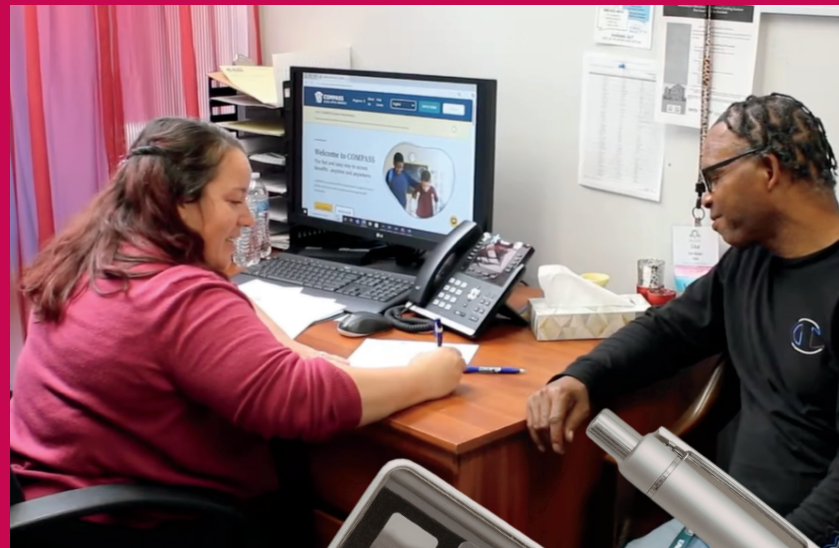
Our Self-Sufficiency Coordinators offer individual and group budgeting education, teaching participants how to balance a budget and maintain financial stability.

580 case management sessions provided.

176 clients participated in **2,130** education sessions.

Our Self-Sufficiency Coordinators are partners in their clients' progress, collaborating to set goals, tackle challenges, and navigate the road to success.

This year, we grew our partnerships with Capital Area Behavioral Health and Dauphin County Children and Youth, supporting **31% more people.**



Robert's Story

Sometimes when we think about poverty, we picture someone in an urban setting struggling with housing or food. In reality, need exists across our entire tri-county region, including rural communities.

One client, Robert Briggs, a 70-year-old man living in rural Dauphin County, was facing the possible loss of his home after falling behind on his utility bills and property taxes. Encouraged by a friend, he reached out and connected with Carissa Sementilli, a Self-Sufficiency Coordinator.

Carissa immediately began coordinating resources for Robert. She worked with outside partners, including the Salvation Army and Twin Valley Alliance, and made an internal referral to our Housing Security team to ensure Robert's electricity remained on. From there, she focused on addressing his property taxes, connecting him with MidPenn Legal Services to help him keep his home. Carissa also helped Robert navigate medical processes and is working on connecting him with mental health care.

Robert's journey is ongoing, and the next steps include finding part-time work to supplement his income. Carissa continues to explore opportunities that fit his needs while providing ongoing encouragement. Like many of our clients, Robert has worked hard throughout his life and simply needed guidance during a difficult time. We are here for our community, no matter where they live.



Carissa Sementilli
Self-Sufficiency Coordinator

51 people
secured **family-**
sustaining
employment
working with our
Self-Sufficiency
Coordinators

Early Childhood & Family Development

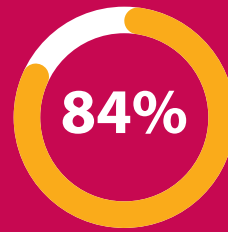
helps adults build parenting skills and promotes children's cognitive development and school readiness.

995 home visits were provided to **45** families.

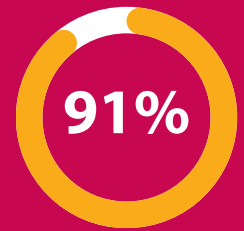
In our "Parents as Teachers" program, we embrace the idea that a child's first and most effective teacher is their parent.

91 children were enrolled in the program.

We help parents reach goals and milestones through programs that build skills, strengthen communication, and support school readiness and household stability.



of parents improved their home environment and caregiving skills.

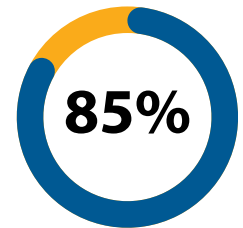


of children showed developmentally appropriate literacy skills and school readiness.



The Dad Code provides connection, education, and resources for dads seeking to become the best fathers they can be for their children.

We hold 13-week-long series in partnership with Community Empowerment Services Inc., where fathers can learn from each other, share experiences, and ask questions without judgment. We held our first of many series in Cumberland County in 2025!



of participants reported improved parenting skills.

We offer support through our **Mothers & Babies** program.

Family Development Coordinators are here to provide prenatal care to expecting mothers. Our Mothers & Babies program can help mothers prepare for life with a baby and prevent postpartum depression.



The Jane Family

The Jane family first enrolled in our program in 2024 during pregnancy. Due to challenging circumstances, the mother was not consistently present in the baby's life and the father was never involved. The child's grandparents have stepped in to provide a stable and loving home, and the baby, now 1, is thriving.

Mariah Troutman, Family Development Coordinator, helped the Jane family connect with important resources, including the Carlisle Family Life Center. They have independently maintained this connection, marking a significant step toward self-sufficiency.

Mariah has also provided the child's mother with mental health resources, and the family continues to make meaningful progress. Mariah's goal is to continue connecting them with resources and opportunities that allow the baby and their family to grow and thrive. The Jane family's journey is a powerful example of how support, commitment, and care can create a safe and nurturing environment for a child to grow and succeed despite challenges.

"I love seeing families that are able to adapt to change and grow through our visits."

Mariah Troutman
Family Development Coordinator



We Host Group Connections Year-Round

Group Connections provide families with support beyond one-on-one visits with our Family Development Coordinators, creating opportunities to build relationships and connect with other parents in the community.

These events offer a welcoming space where families can share experiences, learn from one another, and spend meaningful time with their children while growing their support network.



Community Development

cultivates communities and actively engages residents in revitalization efforts.



13 visioning sessions and **2** seminars hosted by our **Community Advisory Council.**

We listened to local community members by forming a council of Allison Hill residents. In monthly council meetings, they shared their concerns and developed solutions to address topics such as youth engagement, sense of community, safety, and physical environment.



460 volunteers dedicated their time and energy to collect over 6.4 tons of trash, including 600 tires, from city streets and neighborhoods.

The 13th annual Great Harrisburg Litter Cleanup was held on Saturday, April 26, 2025. This event united the community to enhance the cleanliness and safety of the City of Harrisburg.



482 volunteers dedicated **1,969** hours to neighborhood revitalization.

We believe true community transformation starts and ends with active involvement— because every resident is a vital piece of the puzzle. When people help shape the picture, the change they create is lasting and theirs to sustain.

Community Advisory Council

Our Community Development team is dedicated to keeping our neighborhoods safe, clean, and connected. To strengthen that connection, they began working to establish a neighbor-led council in South Allison Hill. Darius Davenport, Community Planning Coordinator, and others connected with trusted community leaders who already had strong relationships and insight into what their neighbors truly need.

In May of 2025, those efforts paid off. A council of three passionate leaders was formed, each committed to creating positive change in their neighborhood. Together, they began identifying key priorities based on feedback from fellow residents. They focused on issues that directly impact daily life, including crime, safety, parking, and litter.

The council quickly turned ideas into action. As part of their focus on safety and health, they hosted two educational seminars centered on sickle cell disease and breast cancer awareness. These events encouraged neighbors to prioritize preventative care and build awareness around important health topics.

Looking ahead, the council plans to expand its impact through advocacy efforts aimed at driving meaningful policy change. For Darius, pictured below right, the most rewarding part has been seeing real action take shape and watching neighbors come together to create lasting improvements in South Allison Hill.





Lighting the Way to Lasting Change



Our mission to strengthen local communities and help individuals and families move out of poverty is what drives our work.

When someone walks through our doors, they may be looking for one-time support to get through a difficult moment. But we know that moving out of poverty takes more than a single visit or one payment. It requires steady progress, ongoing support, and a clear path forward. We work to ensure that every person has access to the resources they need, across our organization and throughout the community.

Last year, 48,632 people came to us searching for help. With the support of our dedicated team, we helped shine a light on the path ahead, guiding individuals and families through challenges and toward lasting self-sufficiency.



Donate

Join us in strengthening families by supporting TCCA. Donations help families break the cycle of poverty permanently!



Volunteer

Take action in your community by volunteering with TCCA! Create your volunteer profile today!



Stay Connected

To succeed in our mission to end poverty and expand opportunities for all, we need people like you to be a part of the conversation.

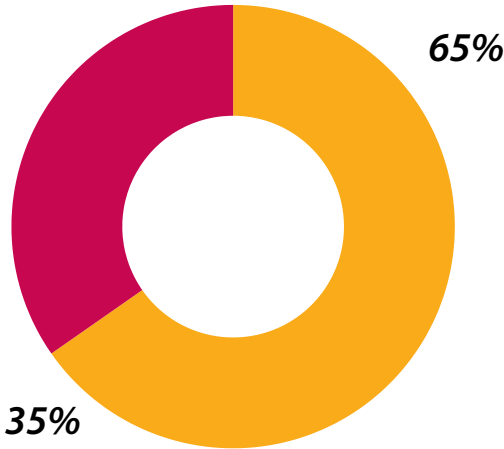


84 cents of every dollar is spent on our programs and services.

Financials

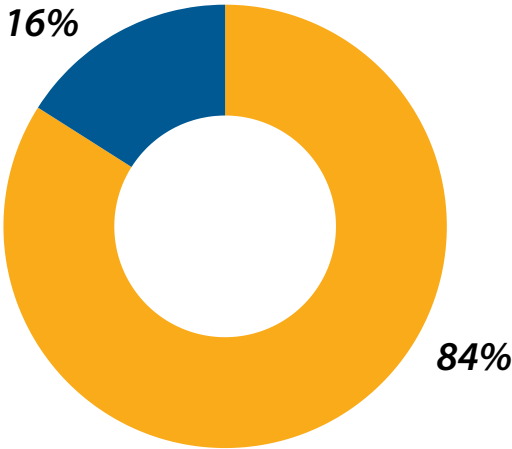
Our funding is invested directly into the community, impacting the lives of children, adults, seniors, and families of all types. This funding provides opportunities for our neighbors to break the cycle of poverty in their lives permanently.

- **Government Funding**
- **Private & Other Revenue**



Innovative Solutions: Community Services Block Grant (CSBG) funds give Tri County Community Action the flexibility to design programs that address needs specific to individuals and the local community and to identify specialized resources that fit these needs.

- **Programs & Services**
- **Admin & Management**



Tri County Community Action has a low administrative cost, and all overhead resources are invested in supporting and promoting programming and services.

To review our full 990 please visit www.cactricounty.org

Community Action Commission (dba. Tri County Community Action) is a 501(c)3 nonprofit organization - contributions to which are tax deductible to the fullest extent of the law. The official registration and financial information for Tri County Community Action may be obtained from the PA Dept. of State by calling, within PA, 1-800-732-0999. Registration does not imply endorsement.

Funded in part by the PA Department of Community and Economic Development.

EIN#: 23-1665590

Thank you to our 2025 supporters!

The generosity of our donors and event sponsors makes what we do possible. Thank you to the individuals and businesses who supported us in 2025:

Individuals, Businesses and Foundations

Terry Barley	Lehigh Valley Community Foundation
Capital Coalition on Homelessness	Devanna Lugaro-Donofrio
Abigail Coleman	Mendoza Group
Community Aid	Ranee Morrison
Cross State Credit Union Association	Norfolk Southern
Tara Davis	Pennsylvania Office of Medical Assistance Programs
First Commonwealth Bank	Parents as Teachers
First Energy	Partnership for Better Health
Jenelle Fleck	Perry County Literacy Council
Folium, Inc.	PNC Foundation
The Foundation for Enhancing Communities	Christine Quimby
Eric Freedman	Jacqueline Rucker
Geisinger	Erik Schoener
Jessica Gmeinder	Art and MJ Smith
Jilda Golden	Abbi St. Clair
Andy Hardy	Sherry Tate
Harrisburg Area Roller Derby	Allison Wilson
The Hershey Company	Timothy Wolford
Nari Kirpalani	YWCA Carlisle and Cumberland County
	Stacia Zewe

Mothers & Families Brunch and Silent Auction Donors and Supporters

Barley Snyder	Armstrong Valley Winery	Kelly Neiderer
Capital Blue Cross	Carl Photography	Nissley Winery
Health Partners Plans	Carlisle Sports Emporium	Pursuit Coworking
Penn State Health	Tara Davis	Susan's Treasures
PNC Bank	Family Heirloom Weavers	Troeg's Brewing Co.
PPL	Chris "Handles" Franklin	Twin Ponds
Team CPT	The Grumpy Guy Woodcraft	West Shore Country Club
Absolute Pilates	Hilton Harrisburg	Jen Wintermyer
Adventure Sports in Hershey	Keystone Contracting	Jacquelyn Wise
	Lake Tobias	

Great Harrisburg Litter Cleanup Sponsors and Contributors

ARM Group LLC	Dauphin County Solid Waste Management & Recycling
Capital Region Water	Harrisburg Downtown Improvement District
City of Harrisburg	Lancaster County Solid Waste Management Authority
Dauphin County Conservation District	PA Cleanways/Keep America Beautiful
	Utz

2025 Board Members

Community Action agencies must have a tripartite board consisting of equal parts private sector, public sector, and low-income community representatives. This structure brings together community leaders from each group to collaborate on developing resources for local needs.

We are grateful to our board members for leading our organization on our mission of eradicating poverty in our tri-county area! Without their leadership and various perspectives, our teams would not be able to do their work everyday.

Tara Davis, President

Todd Hooper, Vice President

Hailey Zechman, Secretary

Haven Evans, Treasurer

Janis Creason, Immediate Past President

Abigail Coleman

Allison Wilson

Amber Coleman

Chris Vogel

Katrina Thoma

Kelly Neiderer

Kia Hansard

Rita Schaaf

Rumulus Brown

Vincent Paese

Terry Barley, Member Emeritus



Tara Davis
Board President





Helping People. Changing Lives.

The mission of Tri County Community Action is to build on the strengths and resources available, provide solutions for complex issues, and empower individuals, families, and communities to move out of poverty.



717.232.9757



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www.cactricounty.org